

I . QUALITY POLICY

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I . QUALITY POLICY .

1. Basic Philosophy for Quality.

Commitment to Customer Satisfaction and Best Products with Best Quality

Isahaya Electronics has been developing a business philosophy focused on high quality for our customers and therefore benefiting the community as a whole. To turn these philosophies into reality, we choose Quality as the most important essential element among Quality, Cost and Delivery. We produce what customers really want and supply it to the market.

2. Quality Policy

To provide the customer satisfaction guaranteed, all class of employees build on the following policies for quality,

- (a) To provide a high quality to suit each individual customer needs.
- (b) Manufacturing focusing on safety and highly reliable products.
- (c) Aiming for low product defects.
- (d) Continuous goals to further improve current quality controls and procedures.

3. Quality Target

Top management to decide the Quality target every year, to support and facilitate each departments commitment to sustaining and achieving set targets.

4. Quality Management System ISO9001

Isahaya electronics has acquired the ISO 9001 certification. We always strive to maintain high quality and reliability. From the research and development to the delivery, Isahaya Electronics implements high quality controls. Providing quality first, everyone in Isahaya Electronics is seeking continued customer satisfaction through quality.

Quality Management Systems (ISO9001): Since December 9, 1996

Environment Management Systems(ISO14000): Since March 16, 2001